

## EndExam QUESTION & ANSWER

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**Title**: rational-requirements

management with use

cases-part2

Version: DEMO

1. Given: Consider the following set of initial user requests from a telephone company about a new customer service system: \* The telephone company customer service system shall be able to record and answer questions about telephone installations. \* When a customer requests a new telephone, the service representative shall record the customer's name, address, assigned phone installer, and a projected time of the installation. \* At the end of each day, the technicians shall record their work. \* Start time shall include the year, month, day, hour, and minute. What is the most appropriate classification name for one of the actors in these system requirements?

A.User

B.Calendar

C.Customer

D.Installer

## Answer:D

2. What type of relationship exists between use cases and actors?

A.Arrow association

**B.Extends** association

C.Communicates association

D.Generalization association

## Answer:C

3. What does the basic flow of events in a use case describe?

A. Typical use of the system by its actors

B.Interactions between the use case and other use cases

C.Least complicated interactions between the system and the actors

D.Choices an actor makes while interacting with the system

## Answer:A

4. Which of the following are properties of a use case? (Select all that apply.)

A.Name

**B.Design constraints** 

C.Special requirements

D.Supplementary specifications

E.Flow of events

F.Preconditions

Answer: A C E F

5. What does a use-case diagram show?

A.Software requirements

B.Flow of events

C.User interface screen layouts

D.What the system is supposed to do

Answer:D