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QUESTION & ANSWER

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Exam : **CIS-SAM**

Title : Certified Implementation Specialist – Software Asset Management

Version : DEMO

1.Which of the following are NOT features of the Publisher workbench navigation tree? (Choose two.)
A. Expand and collapse tree links
B. List of all publishers
C. Software model compliance icons
D. Filter products
E. Compliance toggle switch
F. List of all publishers out of compliance
Answer: B,F
Explanation:
Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-license-workbench.html

2.Reclamation rules can be applied to what types of software? (Choose two.)
A. Subscription software
B. End-of-life software
C. Blacklisted software
D. Installed software
E. Free-ware software
Answer: A,E

3.What list can include manual creation, remediation options, and reclamation rules?
A. Software Models Results
B. Blacklisted Installations
C. Removal Candidates
D. Software Usage
Answer: A
Explanation:
Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_ViewSWModelResults.html

4.What is a first key step prior to uploading your entitlement import data via the ServiceNow-provided template?
A. Ensure you have filled out every field in the template file
B. Ensure the entitlement data is listed on the first tab of the template file
C. Ensure you have downloaded and used the latest version of the template file
D. Ensure you have the sam_user role assigned to you
Answer: B

5.A software model can have up to how many catalog items?
A. 1
B. 2
C. 6
D. 10
E. Unlimited

Answer: A